

## Promotion Terms & Conditions

### Free Pet Health Check for new and absent clients

1. Leaddon Vale Veterinary Centre ("**Practice**", "**we**", "**us**" and "**our**"), a business unit of Linnaeus Veterinary Limited (Company Number: 10790375) whose registered office is at Friars Gate, 1011 Stratford Road, Shirley, West Midlands, B90 4BN ("**Linnaeus**") is the promoter and provider of the free pet health check promotion ("**Promotion**").
2. These terms and conditions, together with our Linnaeus Privacy Policy which can be found at <http://www.mars.com/privacy-policy-us> ("**Privacy Policy**"), govern the redemption of the Promotion ("**Conditions**"). Please note our standard terms and conditions (found at [www.ledburyvets.co.uk/terms-of-service](http://www.ledburyvets.co.uk/terms-of-service)) apply in respect of any treatment and consultation and the Privacy Policy applies in all instances.
3. By claiming the Promotion, you ("**Participant**", "**you**" and "**your**") confirm that you have read the Conditions and agreed to be bound by them and confirm that all information is true, accurate and complete. We reserve the right to verify information provided and may, at our sole discretion, disqualify you for failure to satisfy the eligibility requirements set out in clause 9 below.

### The Promotion

4. The Promotion entitles you to receive a free pet health check with a qualified veterinary professional (in this instance, meaning a veterinary surgeon or registered veterinary nurse to be selected at our discretion) during which you will have a one-to-one consultation appointment at the Practice. Consultation times and length may vary. All other products and services are excluded from the Promotion.
5. The Promotion is valid on appointments which take place at the Practice between 23 February 2024 and 19 April 2024 (inclusive). The Promotion will not be redeemable on appointments which take place after this date.
6. The Promotion is subject to appointment availability and we reserve the right to hold void, suspend, cancel or amend the Promotion at our sole discretion.
7. The Promotion covers the the cost of the consultation only. Any additional charges, included but not limited to further treatment, consultation, medicine, material or consumable, are not covered under the Promotion and will be charged according to our standard prices. All services are subject to our standard terms of service, which can be found at [www.ledburyvets.co.uk/terms-of-service](http://www.ledburyvets.co.uk/terms-of-service).
8. Further information on the Promotion can be found on our website at [www.ledburyvets.co.uk/free-pet-health-check](http://www.ledburyvets.co.uk/free-pet-health-check).

### Eligibility to claim the Promotion

9. The Promotion is open only to:
  - a. new clients of the Practice - a new client is any client who has recently registered with the Practice and has not received any previous treatment, advice or service at the Practice; and

- b. selected existing clients of the Practice – a selected existing client is any client who is registered with the Practice but has not attended the Practice for the last two (2) years (since 21 February 2022).

10. The following are excluded from participating in the Promotion:

- a. any Linnaeus employees or those of its associated and subsidiary companies;
- b. employees of Linnaeus' agents or suppliers or those of its associated and subsidiary companies, who are professional connected with the Promotion or its administration; and
- c. family members of (a) and (b) above.

## How to redeem the Promotion

- 11. To redeem the Promotion, you must book an appointment via telephone or the online booking system. The Promotion reference **'Winter 2024 Free Health Check Discount'** must be quoted at the time of booking to qualify.
- 12. The Promotion can only be redeemed once per Participant and cannot be used in conjunction with any other offer or promotion. The Promotion is not redeemable for cash and there is no cash alternative. The Promotion cannot be transferred or re-sold.

## General

- 13. By participating in the Promotion, you consent to the use of your personal data by us for the purposes of administering the Promotion.
- 14. We will use and store any personal information submitted by you, in accordance with the Linnaeus Privacy Policy.
- 15. To the maximum extent permitted by law, we exclude liability for any and all losses, damages and claims incurred by any person in connection with participating in this Promotion.
- 16. These Conditions shall be governed by, and construed in accordance with, the laws of England. Any dispute or claim arising out of or in connection with the Promotion or these Conditions shall be subject to the exclusive jurisdiction of the courts of England and Wales.
- 17. If you have any questions about the Promotion, these Conditions or if you need to get in contact with us, please contact the Practice on 01531 632275 or by emailing [surgery@leadonvale.co.uk](mailto:surgery@leadonvale.co.uk) for further details.